

HAWTHORNE PLACE CARE CENTRE: UPDATE TO FAMILIES

June 16, 2020

Today is Tuesday, June 16th, and this is Gale Coburn, Executive Director of Hawthorne Place Care Centre, calling with a COVID-19 update.

I must begin my call today with the sad news that a resident who had been in hospital for several weeks has passed away due to COVID-19. We extend our thoughts and sympathies to their loved ones.

We are continuing to make positive progress here at Hawthorne. Staff who have been off work continue to recover and return to work. We expect to receive the results of our last few COVID-19 swabs from Public Health any day now and, if they are negative, Hawthorne Place Care Centre will be declared outbreak free.

While we are taking steps forward, I want to stress that we must remain vigilant when it comes to infection protocols in order to protect residents and staff from COVID-19. I know families are eagerly awaiting the opportunity to visit in-person and we are developing a plan to ensure a safe and thoughtful process. Once we are declared out of outbreak and the visitation plan is fully developed, the guidelines will be shared with you.

Knowing that this Sunday, June 21st is Father's Day, we will be continuing with virtual visits so you can celebrate with your loved one.

Lastly, a significant change you will be hearing more about this week is the involvement of North York General Hospital in providing temporary management services at Hawthorne Place Care Centre. As you know we have been working with them over past few weeks as they support our COVID-19 recovery. North York General will be sending a letter to family members to outline their role at Hawthorne Place. This information will also be made available on our website at Hawthorne Place Care Centre dot c a.

My next update will be on Friday, June 19th, unless there are any changes to report sooner. Please feel free to contact me if you have any questions or require any further information. Thank you for your ongoing support, it has helped tremendously as we have navigated through these unprecedented times.