

Hello Hawthorne Staff/Family

Week in review:

It has been another very exciting and busy week at Hawthorne. This is the second edition of our weekly bulletin to keep communication flowing to you. As I mentioned last week, we will continue to put this message out on school messenger until Aug. 1st and then we will move to an electronic format which will be sent to you via email. This is very exciting for us as it will give us yet another means of communicating with you and keeping you informed of what is happening in the home. Please ensure we have your email address and thank you to all who have already provided them.

One of the main highlights of the week was the installation of air conditioning throughout the home. While it is going to take a couple of days to be functioning at capacity, residents and staff welcome the relief from this exhausting heat wave. This is an important investment in the home that contributes to the comfort and safety of our residents.

This week has seen the completion of our terminal clean (an intense disinfecting procedure) of all residents' rooms, we will now be focusing on all the common spaces in preparation for opening the dining rooms for meal service and increased programming for residents. Along with the restarting of in-person family visits, this is another sign of things moving towards "new normal".



We continue to test staff members who have had negative COVID swabs every two weeks and continue to be diligent in following all PPE practices as well as universal masking to protect ourselves and our residents. Over the last couple of days bylaws have been introduced across the province for masking in all public-indoor spaces. While it may be somewhat inconvenient to wear a mask, especially while doing routine tasks such as our errands, it is the socially responsible thing to do. We know wearing masks, physical distancing and frequent hand washing work, it is why the city is able to open up. So let's all keep up the efforts to help contain the spread of this virus.

Most of our residents who were hospitalized due to COVID are back at Hawthorne home and we expect all our residents will return next week. It has been wonderful to see them well again and returning to us.

We held a very successful series of “What’s up Meetings” this week with staff and some residents. These meetings are an opportunity to share information and ideas with the management team. We look forward to these meetings each month to connect with and hear what is on the minds of our staff and our residents, who are always welcomed and encouraged to participate.

What’s coming up:

We are planning a memorial event to commemorate the losses and reflect on the extremely difficult experience many of our residents and staff faced throughout COVID-19 outbreak. This event is planned for July 29 and will involve residents and staff. We will be holding two sessions to allow for anyone who wishes to attend the opportunity to do so, keeping in mind the need for physical distancing to be maintained. We are encouraging any staff or resident who would like to offer a reading, a poem or a quote that is appropriate for the occasion to feel free to bring those forward, as well as any ideas that they have to mark this occasion. Later this summer or possibly early in the Fall we will be planting a tree and adding a plaque to mark this time in memorial for us all.

Work continues on our 30-60-90 day recovery plan and a poster showing the areas of focus and the progress we have made should be up in the lobby for all to view early next week. We remain dedicated to the completion of this work to ensure a strong recovery for the home and sustainability for us moving forward.

This week we look forward to welcoming two new Assistant Directors Of Care to our nursing team. Jennifer and Sheena both join our team with several years experience in nursing and most recently in long-term care and retirement. Both individuals will bring significant experience and enthusiasm to the team and we are delighted to have them join us.

My next update will be next Friday July 17, 2020 unless there are issues that come up at which time, I will communicate those to you. Have a wonderful weekend everyone and stay cool!

Gale Coburn

Executive Director