

HAWTHORNE PLACE CARE CENTRE: UPDATE TO FAMILIES

June 17, 2020

Today is Wednesday, June 17th, and this is Gale Coburn, Executive Director, calling with a COVID-19 update.

I know you may not have been expecting another update so soon, but I wanted to share the great news that Public Health has declared Hawthorne Place Care Centre outbreak free. This is an important milestone for all of us, especially for residents and staff. It means we can begin to focus on a recovery plan and understand what our new normal will look like.

The challenges of the recent weeks are still very fresh in our minds, which is why we won't lose sight of the importance of following all infection prevention protocols to protect residents and staff. We are being cautious around any changes to re-opening Hawthorne Place to visitors. While we are anxious to welcome you back, our top priority will be the safety of residents and staff. A careful and thoughtful plan will be put in place and communicated to families before we re-introduce visitors.

In the next few days you will be receiving a letter in the mail from North York General Hospital, which will outline their role at Hawthorne Place. They will also be hosting a virtual town hall for family members of residents. The town hall is scheduled for Monday, June 22 from 7 p.m. to 8 p.m. All the details of the letter and town hall will be available on the Hawthorne website www.hawthorneplacecarecentre.ca, under family updates.

My next update was planned for Friday, June 19th, but unless there are any changes to report, it is likely that I will reach out again next week. As always, please feel free to contact me if you have any questions or require any further information about your loved one.

Have a wonderful week.