

HAWTHORNE PLACE CARE CENTRE: UPDATE TO FAMILIES

June 19, 2020

Today is Friday, June 19th, and this is Gale Coburn, Executive Director, calling with an update.

It has been a busy week for us with lots planned in the days ahead.

North York General Hospital is hosting a virtual town hall for families on Monday June 22nd at 7 p.m. There are two options for joining. The first is using your computer to join via Microsoft Teams and the second is to call in by phone. Both the MS Teams link and the conference call number have been posted to the Hawthorne Place website under Family Updates. If you have questions for North York General Hospital you can email them ahead of time and they will ensure they are answered during the session. The email address is Hawthorne @ N-Y-G-H dot O-N dot C.A.

Earlier this week I mentioned we are creating plans to carefully reopen the home to visitors, and we will have specific protocols in place to keep everyone safe. We are hoping to start visits later next week, and we will share the visitor guidelines shortly. To help you prepare you may want to get your COVID-19 test, as a negative test result within 14 days of a visit will be required. There are a number of assessment centres and I encourage you to check online to find the one closest to you. North York General also has one at 555 Finch Ave W that is open every day 8 to 8. Please know you have been missed by all and we look forward to seeing you again!

With Father's Day this weekend, many of you will have a chance to connect virtually with your loved one. If you haven't had a chance to book a virtual visit, please reach out to **XX** and we will do our best to plan a visit for Saturday or Sunday. Special activities and treats are also being prepared to help celebrate.

To round-off a week of good news, this afternoon we held a small celebration to thank the Canadian Armed Forces for their support. We expect they will wrap up their deployment next week, as Hawthorne Place continues to stabilize and has the additional support of North York General. We are immensely grateful for their service and along with the dedication of our front-line staff, it has been a team effort tackling COVID-19. They have our most heartfelt thanks.

My next update will be on Monday, June 22nd, with another reminder about the virtual town hall for families. As always, please feel free to contact me if you have any questions or require any further information about your loved one.