

HAWTHORNE PLACE CARE CENTRE: UPDATE TO FAMILIES

June 26, 2020

Today is Friday, June 26th, and this is Gale Coburn, Executive Director, calling with a COVID-19 update.

With the province reopening, we are looking ahead to our own recovery phase.

As part of our response to improving infection prevention and control (IPAC), and quality of care at Hawthorne Place we will be onboarding a new Director of Care, two Assistant Directors of Care one with a focus on IPAC, and a nurse practitioner.

Over the next couple of weeks, we will be readmitting residents who have been in hospital. This is another important milestone as we overcome the many challenges posed by COVID-19. I know they will receive a warm welcome home by staff and their fellow residents.

I know visiting loved ones is very much on people's minds and we are pleased to let you know the first phase of our new visitor guidelines will be implemented on Monday, June 29th. Details of the new guidelines are available on our website [www dot Hawthorne Place Care Centre dot C-A](http://www.HawthornePlaceCareCentre.ca), under Family Updates. Please note, all visits must be pre-booked. To schedule a visit at Hawthorne Place, please call 416-745-0811 extension 260. For safety reasons we cannot accommodate family or visitors who arrive at the home without a pre-arranged visit.

This is also good reminder that if you are feeling unwell you should not visit your loved one. Preventing further spread of COVID-19 is up to all of us.

Given the progress being made on all fronts, we anticipate being able to move to a voicemail update once a week on Fridays. If information needs to be communicated before the end of the week, please be assured that we will do so.

Starting next week, we will also introduce a new weekly email that provides information and highlights about activities at Hawthorne Place. With the introduction of more electronic communication, please be sure to send us your contact information by emailing us at Hawthorne at [N-Y-G-H dot O-N dot C-A](mailto:N-Y-G-H@O-N-C-A).

My next update will be Friday, July 3rd. As always, please feel free to contact me if you have any questions or require any further information about your loved one. Thank you and have a nice weekend.