

Greetings Hawthorne family members,

I am happy to share the news that Michelle Sattler will be joining Hawthorne as our new Executive Director. Michelle is trained as a social worker and has experience in both the health care sector and long-term care. She is excited to bring her expertise to the home and her first day with us will be Tuesday, September 8. We will give Michelle a warm welcome when she arrives, and I will continue to provide support with day-to-day operations until she is settled.

Resident and Family Councils

Residents' Council is resuming on Thursday, September 10. This is an important step in resuming regular activities at Hawthorne. These monthly meetings are for residents to voice their perspective, bring forward new initiatives and provide insight that shapes decisions that impact their day-to-day enjoyment of the home.

Family Council started up again on Friday, August 28. These meetings will be held virtually for families to meet and provide their input to help foster the right environment for their loved ones and all residents at Hawthorne.

The council is currently seeking a new president and any family members who are interested in learning more about the role should contact: Charity Sande at 416-745-0811 ext. 130.

The Family Council also provides an opportunity for peer support and learning opportunities about the home.

Summary of the virtual town hall for families

North York General Hospital hosted a virtual town hall for families on Monday, August 24th. A summary of the town hall discussion will be posted on the Hawthorne website in the coming days.

30-60-90

The next version of the 30-60-90 poster will be up in the lobby next week. This visual has been a great way for residents and staff to track the milestones and progress that have been made to improve many aspects of the home and where we must focus our efforts to reach the remaining goals.

Commitment to resident safety and wellbeing

Painting & Furniture upgrades

Prior to the onset of the COVID pandemic a number of projects around the home was about to start. We are pleased that we are able to restart this work, including painting and furniture upgrades. These changes are helping to refresh spaces throughout the home and are welcome changes as we begin creating a new normal at Hawthorne.

Staff testing

To protect the health and safety of staff and residents, staff continue to receive COVID testing every two weeks. Keeping the virus out of Hawthorne continues to be a top priority and we are committed to carrying all necessary precautions.

Family visits

Thank you for doing your part when it comes to masking, hand hygiene and physical distancing when visiting loved ones at Hawthorne. As a reminder, please book visits ahead of time by contacting Nelusha Coorway, Programs Manager at 416-745-0811 ext. 260.

I look forward to providing the next update on Friday, September 11th unless there are issues that come up at which time, we will communicate those to you.

Have a wonderful weekend!

Linda Calabrese