

## **Subject line: Family Update September 24<sup>th</sup>, 2020**

Hello Hawthorne Place Care Centre Families, please see below for your bi-weekly updates.

### **Community safety:**

As shared with you last week, given the rise in positive COVID-19 cases in many communities, we strongly encourage you to follow all Public Health guidelines including, maintaining your social bubble, adhering to public gathering sizes, and getting a flu shot. Our goal is to maintain a safe environment for our residents, staff, and the community. We can only do so with your continued support.

### **Resident absences:**

All resident absences must be booked 24-48 hours in advance by calling the charge nurse, Assistant Director of Care or Programs Manager, Nelusha Cooray. We also strongly recommend that the short absences are used for **essential reasons only**. When visiting indoors, or out in the community with a resident, follow all infection and prevention guidelines, these include:

- Wearing an appropriate mask
- Practising good hand hygiene
- Complying with physical distancing guidelines of 2 metres/6 feet
- Attesting to a negative COVID-19 test within the last 14 days
- Due to the high risk of virus spread, we do not recommend that any food be shared between family members and residents

For resident short or temporary absences please contact Nelusha at 416-745-0811, ext. 260.

### **Visits to the home:**

A reminder that outdoor visits will continue until the weather is no longer appropriate, and along with indoor visits must be booked in advance by calling our Programs Manager Nelusha Cooray at ext. 260. Please remember your appropriate face covering/mask, and indoor visits require a negative COVID-19 test within 14 days for the visit. **\*Please do not visit if you are not feeling well. As we approach cold & flu season, along with the concern around the increase in positive COVID-19 cases, this is particularly important. We will always be happy to reschedule your visit. \***

As previously mentioned, our goal is to maintain a safe and healthy environment for everyone.

Our next scheduled update is Thursday October 8<sup>th</sup> unless there is anything to report sooner. As always if you have any questions or concerns or would like additional information on anything related to our home, please contact me at [michelle.sattler@hawthorneplacecarecentre.ca](mailto:michelle.sattler@hawthorneplacecarecentre.ca) or 416-745-0811 ext. 140.

Have a wonderful week,  
Thank you.