

Subject line: Staff Update September 24th, 2020

Hello Hawthorne Staff, please see below for your bi-weekly updates!

Community safety:

As shared with you last week, given the rise in positive COVID-19 cases in many communities, we strongly encourage you to follow all Public Health guidelines including, maintaining your social bubble, and adhering to public gathering sizes. It is your responsibility to immediately report any possible contact with a suspected or confirmed case of COVID-19. Our goal is to maintain a safe environment for our residents, staff, and the community. We can only do so with your continued support.

Flu Clinics:

The best offense is a good defence. Our flu clinic is running in October, so please ensure you get your flu shot.

Reminder to refrain from sharing food to help keep each other and our residents safe:

Though we appreciate the sentiment behind staff wanting to provide food for their colleagues, communal food is not permitted under any circumstances. This restriction is in place to ensure staff and resident safety. Please do your part by consuming your own food and remaining physically distanced from your colleagues while eating in designated areas.

As shared with families this week:

We are encouraging family members to not take residents out into the community unless it is essential. We have also asked that any resident absence be booked 24-48 hours in advance with the charge nurse or Assistant Director of Care. When visiting indoors, or out in the community with a resident, it is essential to follow all infection and prevention guidelines.

Employee Communications App:

We are pleased to share a special Thanksgiving Raffle. Send your full name and Home name to signmeup@responsivgroup.ca, then successfully download the app by September 30th and you will be entered into a draw to win a fully prepared Thanksgiving Dinner for 4!

If you are already using the app, don't worry your name will be automatically entered!

Staff Satisfaction Surveys:

Coming soon! Surveys will be launching Monday October 5th on the Surge Learning platform.

If you have any questions on the above, please speak to your supervisor, a member of the leadership team, or to me directly. Our next update is scheduled for Thursday October 8th unless there is anything to report sooner.

Have a great week!