

Family Update

Monday October 19th

Through our bi-weekly surveillance testing we have been informed that a staff member on the 3rd floor has tested positive for COVID-19. The staff member is asymptomatic and is currently self-isolating at home. The staff member last worked in the home on October 13th.

Public Health has advised us to isolate 4 residents who the staff member had contact with. These residents along with all residents on the 3rd floor have also been swabbed for the virus. At this time, **no** staff or residents are showing any signs or symptoms of COVID-19. Public Health has not declared an outbreak, and we will be closely monitoring all staff and residents. As always, if the health status of your loved one changes, a member of our care team will contact you directly.

We will remain in daily contact with Public Health and follow all IPAC protocols and directives as set out by the Chief Medical Officer of Health, including:

- Good hand hygiene
- Proper use of PPE, including masks, face shield/goggles
- Screening in questions
- Maintaining physical distancing
- All staff must have a negative COVID-19 test result every 14 days to remain on the schedule in the home

Currently, we are closed to visitors and resident leave of absences are temporarily suspended.

If you have any questions or concerns, please let me know. My next regular update is scheduled for Thursday October 22nd, unless there is anything to report sooner.

Thank you for your ongoing support and understanding.

Michelle Sattler
Executive Director