

## **October 22, 2020- Hawthorne Place Family Update**

As I shared previously, we are in daily contact with Public Health, and effective this afternoon they have declared a COVID-19 outbreak on the **3<sup>rd</sup> floor**. This outbreak was declared based on two staff members receiving positive COVID-19 test results. Both staff members are self-isolating at home and are asymptomatic. Currently, there are no residents exhibiting any symptoms of COVID-19. We are closely monitoring all residents and staff for any symptoms of COVID-19. Please rest assured that if there is a change to the health status of your loved one, a member of our care team will contact you directly.

We have isolated all residents on the 3<sup>rd</sup> floor, they will receive in-room meal service and we have implemented droplet-contact precautions as a prevention measure. All residents have been swabbed and we await the results from Public Health.

Staff are following all infection and prevention control protocols, including active screening twice daily, physical distancing, cohorting to the same units, on the same floors and using appropriate personal protective equipment (PPE) at all times. Additionally, we have implemented enhanced cleaning and sanitation measures throughout the home, including bringing in additional housekeeping staff.

A reminder that as we navigate these challenging time, we are closed to all visitors and all resident leave of absences are temporarily suspended.

Please remember I am here to answer any questions or concerns you may have. You can email me at [michelle.sattler@hawthorneplace.ca](mailto:michelle.sattler@hawthorneplace.ca).

I thank you for your understanding and support and will be back in touch as new information becomes available.