

Staff Update October 8th, 2020

Due to the increase in community cases of COVID-19 in many areas, along with changing government policies and directives, we are moving back to weekly messaging. We firmly believe that regular and transparent communication with you is key to us working through these difficult times together.

Public Health Guidelines:

We strongly encourage you to follow all Public Health guidelines including, maintaining your social bubble, proper masking, and hand hygiene, and adhering to public gathering sizes. It is your responsibility to immediately report any possible contact with a suspected or confirmed case of COVID-19, even if you have previously tested positive. Please remember that your actions both in and out of Hawthorne Place have an impact.

Note- Directive #5 has been updated by the Chief Medical Officer of Health and is posted in the home for your review.

IPAC & PPE protocols:

We are all feeling some fatigue around enhanced infection protocols. However, it is very important to not forget the importance of IPAC and PPE- please remain diligent and compliant. Also, do not hesitate to ask for a refresher on proper donning and doffing, hand hygiene, or any of our other IPAC measures. This really is our first line of defense against the COVID-19 virus.

Flu Clinics:

The best offense is a good defense. Our flu clinic is running this month, please ensure you get your flu shot.

Employee Communications App:

Congratulations to the four winners of the Thanksgiving raffle! New contests will be announced this month, please remember to download the "Yapp" app from Google Play or the App Store, and send your full name and Community name to signmeup@responsivegroup.ca.

Staff Satisfaction Surveys:

Surveys will be launching Tuesday October 13th, on Surge Learning. Please take 10-15 minutes to share your anonymous feedback- Your Voice Matters!

If you have any questions on the above, please speak to your supervisor, any member of the leadership team, or to me directly. Our next update is scheduled for Thursday October 15th unless there is anything to report sooner.

Wishing you a wonderful and Happy Thanksgiving weekend.

Michelle Sattler,
Executive Director