

Family Update - Thursday November 5th

We have no changes to report to the status of COVID-19 within Hawthorne Place.

The outbreak on our third floor is stable. We currently have no resident cases, and the two impacted staff members continue to self-isolate at home as per the direction from Toronto Public Health.

This continues to be a very challenging time for everyone. The ever changing information is often difficult to understand, and we encourage you to rely on reputable sources, such as our local Public Health, for up to date information. Please know, we remain vigilant in our efforts to keep Hawthorne Place residents, staff, and community safe. If at any time there is a change to the health status of your loved one, a member of our care team will contact you directly.

Resident/Family Satisfaction Surveys:

Our 2020 Satisfaction Surveys remain open until November 13th, and we would greatly appreciate your feedback. Thank you to everyone who has already complete the survey.

My next scheduled update is Monday, November 9th, and I will be in touch sooner should there be anything important to share. If you have any questions or concerns or would like additional information on anything related to our home, please contact me at michelle.sattler@hawthorneplacecarecentre.ca

Thank you for your ongoing support and understanding,

Michelle Sattler
Executive Director
Hawthorne Place Care Centre

**Please note – we cannot share any resident information over email; this email is for general updates only. If you have any questions about your loved one, please call the unit nurse.*