

### Favorability Report by Questions

**Filter:** Home Name = Hawthorne **N-size:** (71)

**Comparison:** No



## Items for Evaluation

● % Favorable | ● % Neutral | ● % Unfavorable

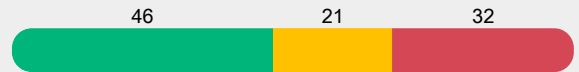
I receive regular communication from my care team.



I can access my trust account whenever necessary.



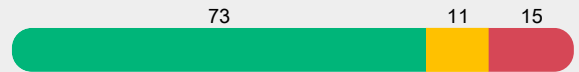
My meal choices are appetizing.



I participate in physiotherapy whenever possible.



I am satisfied with the care and attention I receive.



I would recommend this home to someone in need of long term care services.



I feel safe in my home given the global COVID-19 pandemic.



I am regularly kept informed of what is happening in my home.



I feel comfortable asking questions related to COVID-19.



I am given the opportunity to visit with family or friends either virtually or recently, in-person.



I feel our home is proactive with infection prevention and control.



Items for Evaluation

● % Favorable | ● % Neutral | ● % Unfavorable

I feel that the entire team has been really caring throughout the COVID-19 pandemic.



Overall Average

